

RESERVATION & BOOKING POLICY

Check-In Time 2:00pm | Check-Out Time 10:00am

CONFIRMATION

- When your deposit has been paid, your booking is confirmed.

PAYMENT

- Payment, in full, is required to confirm your booking.
- Lodge - additional guests must be confirmed, and paid, 30 days prior to your booking
- Whole of Site bookings are to be made in consultation with the Bookings Manager.
- Payment is requested via direct deposit, credit or debit card.
- Please use your surname as reference to ensure funds are credited correctly.

Final payment is required no later than thirty (30) days prior to your arrival. Final details – including access codes – will be sent once your final account is paid in full.

DAMAGES

- All damages must be reported to the Booking Manager at time of stay.
- Up to \$1000 charge for deliberate / careless environmental or property damage.
- If site is left in an unreasonable condition, an extra \$500 cleaning fee will apply.

CANCELLATIONS & REFUND POLICY

CANCELLATIONS

- Cancellations **inside 31 days** of the scheduled arrival date will result in forfeiture of all monies paid.
- All cancellations and/or refund requests must be made in writing.

REFUND CONDITIONS

Providing the necessary notice has been given and you are eligible for a refund, funds will be refunded by Direct Credit to your nominated bank account.

- You will need to supply your BSB, Account Number and Account Name, in writing.
- Please note, refunds are processed fortnightly **less \$50 administration fee**.
- Any third-party fee (eg Stripe) paid, is non-refundable.
- We will advise you when your refund has been processed.

LIABILITY

Barrington River Lodge, its agents, and employees do not accept liability for personal injury arising from the use of these facilities & activities. The hirer is responsible for ensuring appropriate public liability insurance for their group.

Payment of your Account is deemed as acceptance of the above Policies ~ with thanks, the Management Team